

Public Comments:**Office of the Ombudsman Semi-Annual Listening Forum****Charles A. Hayes Family Investment Center, 4859 S. Wabash Ave.****October 25, 2018**

Name	Development	Comment	Response
Abbie Bibbs	Park Boulevard	Abbie Bibbs in need of a paint job been asking for six years getting the run around for the last two years and was told the end of this year. It's about to be [T]hanksgiving, Christmas and New Year['s] and very nasty outside. So how is it going to be possible for me to get a paint job in all of this is about to happen and my family will have to see my home in dire need of a paint job before the holidays. Please will someone help this family asking for six years a paint job.	<p>On November 7, Park Boulevard property management performed an environmental inspection to assess the condition of Ms. Bibbs's unit. During the inspection, mold was found. On November 28, property management arranged a hotel room and meal allowance for Ms. Bibbs and her family and abated the mold. After her unit was abated and cleared, property management worked with Ms. Bibbs to schedule unit painting on December 19.</p> <p>Residents are welcome to contact the Office of the Ombudsman via phone at (312)913-7899 or via email at ombudsman@thecha.org if they have issues or concerns while residing in mixed-income developments.</p>