

## EMERGENCY CONTACTS AND RESOURCES

*If you need this document in a different language or **LARGER FONT** or if you need a reasonable accommodation (persons with disabilities), please call 312-935-2600 or TTY: 312-461-0079. Advance notice of seven days is required in order to arrange for interpreter services.*

### Disability Services and Advocacy

#### **Access Living of Metropolitan Chicago**

Phone: 312-640-2100 or TTY: 312-640-2102

Website: [www.accessliving.org](http://www.accessliving.org)

#### **Equip for Equality**

*Advocacy, legal services, disability rights training, abuse and neglect*

Phone: 312-341-0022 or TTY: 800-610-2779

Email: [contactus@equipforequality.org](mailto:contactus@equipforequality.org)

Website: [www.equipforequality.org](http://www.equipforequality.org)

#### **Mayor's Office for People with Disabilities**

Phone: 312-744-7050 or TTY: 312-744-4964

Website: [www.chicago.gov](http://www.chicago.gov)

### Domestic Violence

#### **24-Hour Domestic Violence Hotline for Chicago**

*Legal and general advocacy and services, treatment for batterers, emergency shelter, counseling*

Phone: 877-863-6338

#### **Casa Central**

*Transitional housing for women and children who are homeless or in domestic violence situations, daycare, after-school programs, counseling (must be 21+ years of age and have children to qualify)*

Phone: 773-645-2300

Website: [www.casacentral.org](http://www.casacentral.org)

#### **Chicago Department of Family and Support Services (Division of Domestic Violence)**

Phone: 311 or 312-743-0300

Website: [www.chicago.gov/domesticviolence](http://www.chicago.gov/domesticviolence)

#### **Family Rescue**

*24-hour shelter, advocacy, transitional housing, counseling*

Phone: 773-375-1918

Email: [administration@familyrescueinc.org](mailto:administration@familyrescueinc.org)

Website: [www.familyrescueinc.org](http://www.familyrescueinc.org)

#### **State of Illinois Elder Abuse Hotline**

Phone: 866-800-1409

Website: [www2.illinois.gov/aging](http://www2.illinois.gov/aging)

### Elderly Services

#### **Chicago Department of Family and Support Services (Senior Services Area Agency on Aging)**

Phone: 312-744-4016

Website: [www.chicago.gov/seniors](http://www.chicago.gov/seniors)

#### **H.O.M.E.**

*Shopping transportation, upkeep/repair services*

Phone: 773-921-3200

Website: [www.homeseniors.org](http://www.homeseniors.org)

#### **Illinois Department on Aging Senior Hotline**

Phone: 800-252-8966

Email: [aging.ilsenior@illinois.gov](mailto:aging.ilsenior@illinois.gov)

Website: [www2.illinois.gov/aging](http://www2.illinois.gov/aging)

### Homes and Shelter Resources

#### **Between Friends**

*Crisis line, court advocacy, prevention, education*

Phone: 800-603-HELP (4357)

Website: [www.betweenfriendschicago.org](http://www.betweenfriendschicago.org)

#### **ReVive Center for Housing and Healing**

*Shelter, food, pantry, services for the homeless, overnight stays*

Phone: 312-997-2222

Website: [www.revivecenter.org](http://www.revivecenter.org)

#### **Chicago Department of Family and Support Services (Homeless and Emergency Services)**

*Shelter, Homeless Prevention Fund, case management, emergency food, social services*

Phone: 311 or 312-746-8610

Website: [www.chicago.gov/homeless](http://www.chicago.gov/homeless)

#### **ShelterList.com**

*Directory of shelters that provide assistance to the homeless*

Website: [www.shelterlist.com](http://www.shelterlist.com)

### Housing Resources

#### **Advocacy Offices**

*Family support, cash assistance, housing location services*

Phone: 800-232-3798 or 217-524-2029

Website: [www2.illinois.gov/dcfs](http://www2.illinois.gov/dcfs)



Este documento se puede traducir.  
Para adquirir la versión traducida, por favor comuníquese al 312-935-2600.

**Chicago Department of Community Development  
(Housing)**

*Rental units, low-income housing tax credits*  
Phone: 312-744-4190  
Website: [www.chicago.gov/dpd](http://www.chicago.gov/dpd)

**Illinois Department on Aging Senior HelpLine**

*Senior housing resources*  
Phone: 800-252-8966  
Email: [aging.ilsenior@illinois.gov](mailto:aging.ilsenior@illinois.gov)  
Website: [www2.illinois.gov/aging](http://www2.illinois.gov/aging)

**Illinois Housing Development Authority**

*Subsidy Rental*  
Phone: 312-836-5200  
Website: [www.ihda.org](http://www.ihda.org)

**Parenting and Childcare Resources**

**All Kids Hotline**

*Application for All Kids and Family Care medical insurance*  
Phone: 866-ALL-KIDS (255-5437)  
Email: [hfs.webmaster@illinois.gov](mailto:hfs.webmaster@illinois.gov)  
Website: [www2.illinois.gov/hfs/MedicalPrograms/AllKids](http://www2.illinois.gov/hfs/MedicalPrograms/AllKids)

**Children's Home and Aid**

Phone: 312-424-0200  
Email: [contact@childrenshomeandaid.org](mailto:contact@childrenshomeandaid.org)  
Website: [www.childrenshomeandaid.org](http://www.childrenshomeandaid.org)

**Illinois Action for Children**

*Childcare and early childhood education resources, referrals, Child Care Assistance Program*  
Phone: 312-823-1100  
Website: [www.actforchildren.org](http://www.actforchildren.org)

**Illinois Child Abuse and Neglect Hotline**

Phone: 800-25-ABUSE (22873)  
Website: [www2.illinois.gov/dcf](http://www2.illinois.gov/dcf)

**UCAN**

*Partners in Parenting*  
Phone: 773-588-0180  
Email: [info@ucanichicago.org](mailto:info@ucanichicago.org)  
Website: [www.ucanichicago.org](http://www.ucanichicago.org)

**Chicago Early Childhood Program Locator**

Phone: 312-229-1690  
Website: [www.chicagoeearlylearning.org](http://www.chicagoeearlylearning.org)

**Children Services Chicago**

Phone: 312-743-0300  
Website: [www.childrenserviceschicago.com](http://www.childrenserviceschicago.com)

**Circuit Court of Cook County Guardianship  
Assistance Desk for Minors**

*Assistance with filling out court documents*  
Phone: 312-603-0135  
Website: [www.cookcountycourt.org/services](http://www.cookcountycourt.org/services)

**DHS Customer Help Line**

*Temporary assistance for needy families, food stamps, medical assistance, Homeless Prevention Program*  
Phone: 800-843-6154  
Website: [www.dhs.state.il.us](http://www.dhs.state.il.us)

**Emergency Fund for Needy People**

*Crisis Solution Fund and Self-Sufficiency Fund*  
Phone: 312-379-0301  
Email: [info@allchicago.org](mailto:info@allchicago.org)  
Website: [www.allchicago.org/emergencyfund](http://www.allchicago.org/emergencyfund)

**Erie Neighborhood House (La Casa Erie)**

Resource for Latino and diverse low-income communities and families  
Phone: 312-563-5800  
Email: [info@eriehouse.org](mailto:info@eriehouse.org)  
Website: [www.eriehouse.org](http://www.eriehouse.org)

**Illinois Guardianship & Advocacy Commission  
(Chicago Regional Office)**

*Agency to help safeguard the rights of persons with disabilities*  
Phone: 312-793-5900  
Website: [www2.illinois.gov/sites/gac](http://www2.illinois.gov/sites/gac)

**LAF**

Phone: 312-341-1070  
Website: [www.lafchicago.org](http://www.lafchicago.org)

**Metropolitan Tenants Organization**

*Renters' Rights*  
Phone: 773-292-4988  
Email: [tenants-rights@tenants-rights.org](mailto:tenants-rights@tenants-rights.org)  
Website: [www.tenants-rights.org](http://www.tenants-rights.org)

**Other Resources for HCV Program Families**

**Boys and Girls Clubs of Chicago**

*After-school program for kids*  
Phone: 312-235-8000  
Email: [info@bgcc.org](mailto:info@bgcc.org)  
Website: [www.bgcc.org](http://www.bgcc.org)