



The health and safety of all residents continue to be the highest priority of the CHA and the City of Chicago.

As we have endured the challenges and uncertainty posed by the Coronavirus pandemic, CHA has been able to continue critical operations and provide essential services to residents without interruption.

As the City of Chicago begins moving into Phase 3 of its Reopening Plan, CHA continues to operate and provide these essential services to residents.

We have begun preparations to expand in-person services at a later date when it is safe to do so.

At this time, CHA's offices remain closed to the public and all in-person briefings, meetings, events and group gatherings also remain suspended until further notice. CHA staff is available via email and phone to support residents, the public and its business partners. Please reach out to your regular CHA contact for assistance.

For additional and more specific information on how Phase 3 impacts CHA's operations, please visit our [**FAQ**](#).

Thank you for your understanding and support during these challenging times.