



Effective Immediately – HCV Program Offices Closed to Public

Due to heightened concerns regarding the spread of COVID-19, the Chicago Housing Authority (CHA) is closing its HCV Regional Offices to the public, and all scheduled HCV public meetings and in-person events are canceled until further notice.

For your convenience, you can continue to conduct HCV Program business through the following means:

Angela Hurlock
Chairperson

Craig Chico
Vice-Chairman

Matthew Brewer
Dr. Mildred Harris
Meghan Harte
James Matanky
Debra Parker
Bill Thanoukos
Francine Washington
Board of Commissioners

James L. Bebley
Acting Chief Executive Officer

- HCV Participants can utilize the [Participant Portal](#) to:
 - View your voucher information
 - Reschedule appointments
 - Request moving papers
 - Track the status of your move
 - Report changes to your income
 - Add or remove a household member
 - Request an inspection
 - Contact your housing specialist
- HCV Property Owners can utilize the [Owner Portal](#) to:
 - Submit Request for Tenancy Approval (RTA) packets and other documents in the Document Center
 - Track the status of a move
 - View HAP statements, abatements and 1099s
 - Contact Owner Services
- All clients can contact the CHA Customer Call Center at 312-935-2600 or hcv@thecha.org.

Don't have a portal account? Don't worry – you can sign up for one in minutes by entering your voucher or vendor number.

Further updates will be posted on thecha.org, chahcvportal.org and cha.participantportal.org.

We appreciate your understanding.

Sincerely,

HCV Program Staff

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