AREAS OF FOCUS

STABILITY & QUALITY OF LIFE
The four components within this area of focus include:
- Increasing lease compliance
- Improving mental health and well-being
- Improving physical well-being
- Increasing social and community engagement

ACADEMIC ACHIEVEMENT
The components within this area of focus include:
- Increasing grade-level achievement
- Enabling attainment of a high school diploma or GED
- Increasing post-secondary enrollment
- Enabling attainment of post-secondary credentials

EARNING POWER
The four components within this area of focus include:
- Increasing job placement and job acquisition
- Improving job retention
- Improving income stability
- Improving employment

ECONOMIC INDEPENDENCE
The four components within this area of focus include:
- Decreasing reliance on subsidy
- Improving financial management and literacy
- Increasing savings and income development
- Increasing investments (such as homeownership)
CHA & Catholic Charities RSC Program expanded this June, with RSCs working to link seniors to supportive services, as well as planning & executing events and activities open to all seniors at each building. Seniors in over 9,300 units will be the beneficiaries of this expanded service.

Mother's Day Events at CHA Buildings

**CHA'S REVAMPED VICTIM ASSISTANCE PROGRAM STEPS UP**

This spring, CHA hired three Service Coordinators to extend the reach of the Victim Assistance Program. The new Service Coordinators provide direct services to victims of violence and have assisted residents with accessing trauma-informed counseling services, access to youth services, and assisting with relocating residents to new units when needed.
Stability & Quality of Life Highlights

- Retention rate of residents in mobility areas for households receiving mobility counseling prior to their move: 82%
- Total moves completed through CHA's mobility counseling program in 2019: 233
- Total number of hours worked in 2019 by over 300 family & senior community ambassadors at CHA developments: 30,000
- # of meals served citywide to seniors through Golden Diners program: 114,000
During the 2019 CHA Scholarship Application process, over 450 applications were submitted through the CHA’s website for the 220 scholarships awarded annually for a total of $250,000. This year’s awardees included 138 new recipients and 82 returning students. The average GPA for scholarships awardees was 3.3 for the $1,000 award and 3.7 for the $2,500 award.

Partners in Education PLUS covers tuition, books and fees for CHA residents, in addition to offering One Million Degree’s (OMD) suite of supports. OMD’s supports include academic tutoring, professional development, personal coaching and performance-based stipends to prepare students for post-graduation success. OMD performance-based stipends can total up to $1,250 for meeting all program requirements.
Academic Achievement Highlights

225
NUMBER OF HOURS CHA EDUCATION NAVIGATORS SPENT MEETING WITH CHA YOUTH MAPPING THEIR POST SECONDARY EDUCATION PLANS

6%
Increase in the annual enrollment of CHA Public Housing residents attending college over the last five years*

230 Academic Engagements with CHA'S FamilyWorks Program Staff, including 80 Tutoring Sessions & 80 College Awareness Sessions

102
NUMBER OF COLLEGES & UNIVERSITIES THAT CHA SCHOLARSHIPS WILL BE USED THIS FALL

*Latest Data Available is from 2014-2018
Earning Power

$22,491

The current average income from wages for CHA heads of households, an all-time high exceeding the annual goal by 15%.

UNSUBSIDIZED PLACEMENT WAGES ARE UP

Unsubsidized placement wages for CHA work able adults are up 31% since 2014.

97% OF ALL JOB PLACEMENTS ARE IN HIGH DEMAND INDUSTRIES

Through half of 2019, CHA residents are accessing high demand job sectors at the highest rate ever.
Earning Power Highlights

979
Total of new or better jobs attained by residents via the JobsPlus grant at Altgeld Gardens since the start of the grant.

$2K
CHA Heads of Households Engaged in CHA Programming annually earn an average of $2,000 more than those that do not.

83%
83% of Transitional Job Participants have either maintained their income or experienced an increase since 2016. During this time period, the average increase was over $12,000.

65%
Employment Rate of Work Able Public Housing Heads of Household as of Q2 2019, the highest employment rate in CHA history.
CHOOSE TO OWN (CTO) CELEBRATES ITS 600TH CLOSING

In 2019, CHA’s CTO program celebrated its 600th closing in the 17 year history of the program. Since 2002, CTO homeowners have purchased 606 homes citywide and had 31% of its participants transition off subsidy and assume their full mortgage.

ENROLLMENT FOR FAMILY SELF SUFFICIENCY INCREASES FOLLOWING REDESIGN OF PROGRAM

As of the end of Q2, 2019, CHA's FSS Program enrollment has surpassed 1,000 for the first time since 2010. Currently 88% of all participants have earned money in their FSS savings account.
Economic Independence Highlights

As of Q2 2019, the average payout for FSS graduates was approximately $7,000.

In 2019, more than 99% of CHA's One Summer Chicago youth received their pay electronically, saving them money on predatory fees charged to the unbanked population by banks & currency exchanges.

Over the past year, over 1/4th of CHA's households demonstrated an increase in economic independence by paying more tenant rent as a result of higher household wages.

CHA's CTO Program is currently on pace to hit its target of 30 homes sold for the 6th year in a row! Since 2014, residents have purchased over 190 homes citywide.
Winter/Spring Event Photos

SENIORS VISIT THE NATIONAL MUSEUM OF MEXICAN ART IN PILSEN

BIG BROTHERS BIG SISTER YOUTH MEET WITH MENTORS TO LEARN ABOUT NETWORKING

CHA RECOGNIZES OLDER AMERICANS MONTH BY HOSTING DIGITAL LITERACY TRAINING FOR SENIORS AT FIVE SITES
CHA has expanded its service to reach more households & seniors citywide, while residents have achieved significant gains in employment and income throughout CHA’s portfolio.

- Total Households Served: +8%
  - 4,500 More Households Citywide
- Total Vouchers Issued by CHA: +8%
  - 3,100 More Households Citywide
- Income from Wages for Public Housing Households: +14%
  - $3,000 Annual Increase
- Total Seniors Housed by CHA: +22%
  - 4,000 More Seniors Housed
For more information on youth and education, employment, asset building and homeownership, senior and quality of life services provided by CHA and our partners, visit us on the web at: http://www.thecha.org/residents/services/