CHA supports several programs dedicated to helping residents begin a job or advance their career. In 2018, approximately 1,000 CHA adults were connected to new or better jobs. For more information, call the workforce department at (312) 786-3210 or see below for details on CHA’s workforce development training and job placement programs. Programs offered include:

- **Transitional Jobs**
- **Employment Placement Services**
- **FamilyWorks Employment Services**
- **Hospitality Training Program**
- **Chicago Cook Workforce Partnership (CCWP)**
- **BSD Robotics Training**

**CHA WORKFORCE PROGRAMMING**

**NEED EMPLOYMENT OPPORTUNITIES FOR YOUTH?**

**Youth Paid Summer Opportunities**
CHA offers a number of paid summer opportunities to CHA youth between the ages of 13-24 providing exposure to careers and mentoring while developing experience and skills. For more information, visit the Youth Opportunities page, call the Youth Hotline at (312) 786-6930, or email youthopportunities@thecha.org.

**CHA Student Internship Program**
CHA provides a unique chance for CHA youth and adults who are college undergraduate and graduate students to gain invaluable professional experience by building skills and gaining workplace exposure through a quality summer learning opportunity.

**CONTACT US:**
60 E. Van Buren St., 10th Fl., Chicago, IL 60605
Phone: 312-786-6601 (Choose option #6)
Visit us online:
http://www.thecha.org/residents/services/employment
Current Program Offerings

CHA currently offers the following Workforce Development Programming to its Public Housing and HCV Residents:

Employment Placement Services
Direct placement services for individuals who have work experience who need immediate referral assistance to direct employment opportunities. Contact Employment & Employer Services at (312) 629-4761, or Center for New Horizons at (773) 373-5700 or Phalanx at (773) 291-1086.

FamilyWorks Employment Services
FamilyWorks specialized employment staff are responsible for conducting job preparation training (soft skills) and referrals to other services, including job training and education. To contact FamilyWorks call (312) 935-2625.

Transitional Jobs
Short-term wage-earning employment program for individuals with little to no work experience with the goal of placing participants in unsubsidized employment. For both public housing residents and HCV participants. For information, contact Centers for New Horizons at (773) 357-4111 or Employment & Employer Services (312) 442-1126 or Safer Foundation at (773) 826-6323.

Hospitality Training Program
Learn in-demand skills to work in a short-term or long-term hospitality training and employment program focused on the food service and hospitality industries. Both programs below are open to public housing residents and HCV participants.

Golden Diners: 9-month transitional job program providing training and employment in food service and hospitality industries. Placements are in CHA senior buildings offering the Golden Diners Program. For information, contact Employment & Employer Services at 312-786-3370.

Chicago Cook Workforce Partnership (CCWP)
CCWP offers a range of employment services and trainings for all residents of Cook County. CHA works with the workforce centers to provide specific services to public housing residents and HCV participants. For more information, contact at (312) 603-0200.

BSD Robotics Training Program
BSD Industries L3C partnership with CHA offers resident the opportunity to participate in a 13-month training program with classroom and applied learning. Participants also receive internships that help connect theory to practice as well as job search assistance. For more information, contact at (872) 529-7093.

Outcomes and Achievements

93% The percentage of adults who obtain permanent jobs in high demand industries.

225+ The number of employers that have hired transitional job participants in the past two years.

9% The percentage increase in the employment rate for CHA adults in public housing from 2013-2018.

14% The percentage increase in the average income from wages for working CHA adults from 2013-2018.