ACCESSIBLE units are in high demand

Does your rental unit have accessibility features?

Did you know CHA may be able to help?

When rented to HCV participants with a verified disability, accessible units may qualify for additional subsidy!

High-demand accessibility features include:

Ramps | Porch or Stair Lifts | Widened Doorways

Comfort-Height Toilets | Roll-In Showers | Grab Bars or Rails

Zero-Step Entry or Room Transitions

This initiative is applicable only to the Housing Choice Voucher (HCV) Program and is managed by CHA’s HCV Fair Housing Department in partnership with the Chicago Mayor’s Office for People with Disabilities. See back for more details.
Exception Payment Standards for Accessible Units

In an effort to expand housing opportunities for HCV participants with disabilities, CHA has implemented an Exception Payment Standard policy for accessible units. An Exception Payment Standard is an increased amount of subsidy (up to 250%), which offers HCV participants, who meet specific criteria, the opportunity to rent units previously outside of their typical affordability range.

Qualification Criteria
To qualify for an Exception Payment Standard, a member of the HCV participant family must have a verifiable disability, and the unit’s accessibility features must assist them in managing their disability.

Approval Process
To have an Exception Payment Standard applied to the rent calculations, the family must first identify either a unit with the necessary accessibility features, or a unit where accessible modifications will be made. Approval for an Exception Payment Standard then follows one of three processes:

1. **The unit has existing accessibility features that meets the family's needs** (Move Only)
   - Participant family contacts the HCV Fair Housing Department to complete an assessment and accessibility checklist

2. **The property owner renovates the unit to meet the family's needs** (Move or Rent Increase)
   - Participant family requests a Reasonable Accommodation for Exception Payment Standard
   - Property owner submits the Request for Tenancy Approval packet
   - Property owner submits the Request for Tenancy Approval packet (new unit) or a Rent Increase Request (current unit)
   - CHA reviews/approves the Reasonable Accommodation request and screens the property owner for eligibility
   - Property owner submits renovation plans, checklists and photos to CHA
   - Family submits HomeMod project application to MOPD
   - MOPD reviews/approves project
   - Renovations made to unit according to project specifications
   - 3rd Party inspector verifies renovations; property owner submits post-renovation documents to CHA
   - MOPD inspector verifies renovations; MOPD submits post-renovation documents to CHA
   - CHA conducts a HQS Inspection to verify that the unit is in safe, decent and sanitary condition
   - CHA calculates the rent offer using the Exception Payment Standard

3. **The family utilizes the HomeMod Fund to renovate the unit** (Move or Rent Increase)
   - Family requests a Reasonable Accommodation for Exception Payment Standard and HomeMod Fund
   - Family submits HomeMod project application to MOPD
   - MOPD reviews/approves project
   - 3rd Party inspector verifies renovations; property owner submits post-renovation documents to CHA
   - MOPD inspector verifies renovations; MOPD submits post-renovation documents to CHA
   - CHA calculates the rent offer using the Exception Payment Standard

A Note on Rent Offers
CHA’s rent offer is the lowest of three amounts: the property owner’s asking rent, the market rent (based on a rent reasonableness study of comparable units) and the participant family’s affordable rent (income plus CHA’s subsidy, or Payment Standard). While an Exception Payment Standard increases the family’s affordable rent, the market rent is entirely dependent on the rental amount of comparable units. To generate accurate comparables for an accessible unit, CHA may expand its selection criteria for on a case-by-case basis. However, CHA can never make an above-market offer.

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