

RESIDENT SELECTION PLAN
West End- WEST END (PHASE 2)

RESIDENT SELECTION PLAN

The occupancy and resident selection criteria are a critical component of this project. Successful economic integration will be attained through (i) the strict application of income requirements for the ACC Assisted Units and the LIHTC Units and applicable eligibility requirements of the ACC Assisted and LIHTC, and Market Rate Units, and (ii) the consistent and nondiscriminatory application of the Resident Selection Plan. Unless otherwise indicated all selection criteria shall be applied equally to all applicants for all units.

The term “ACC Assisted Units” refers to the units which are required to be operated as public housing units. All of the ACC-Assisted Units are also LIHTC units (defined as follows). The term “LIHTC” units means the units which are operated as low-income housing tax credit units under the applicable restrictions of Section 42 of the Internal Revenue Code, as amended, and the term “market units” means the units that have no income limits or restrictions. The term “RRC” shall mean the CHA Leaseholder Housing Choice and Relocation Rights Contracts approved by the CHA Board on 3/20/01 and 10/16/01, and any amendments thereto. As used herein, “Development” shall mean Phases I-B, II and III of the West End West End development.

A. Nondiscrimination

Federal, state and local fair housing laws cover equally all units in the Development, whether ACC Assisted and LIHTC or Market Rate Units. All practices, in every aspect of the Plan and the Agent's activities, must not subject any person to discrimination prohibited by these laws, which currently prohibit discrimination based on race, color, religion, sex, disability, familial status, national origin, marital status, ancestry, gender identity, and sexual orientation.

B. Unit and Waiting List Classification

West End Phase II Rental consists of 112 units assigned as follows:

ACC Units	LIHTC Only units	Market Rental Units	Total Units
65	33	14	112

C. Selection Preferences for ACC Assisted and LIHTC Units

Applicants for ACC- Assisted Units that are subject to the RRC are referred to herein as "RRC Applicants". The RRC has established levels of preference for RRC Applicants. The CHA has further established a Housing Offer Process (HOP) which ranks each RRC Applicant seeking admission to West End according to the established levels of preference.

Preference for admission to ACC Assisted Units will be given to eligible RRC Applicants in accordance with the levels of preference established in the RRC. The CHA will provide the Management Agent with a list (or access to a database) of all families subject to the RRC that have elected West End as their permanent housing choice and that are Authority lease compliant (the "RRC list"). This list will also reflect an order of priority for admission consideration established by the CHA, in compliance with HOP. These preferences shall remain in effect until the list has been exhausted. Screening criteria described elsewhere shall apply to the consideration of admission of all Rockwell Gardens applicants, including RRC applicants.

During the LIHTC compliance period, the order of admission to ACC Assisted Units shall be governed by the requirement that all of the ACC Assisted Units shall be occupied by residents whose income is equal to or less than 60% of Area Median Income (AMI) at initial occupancy.

RRC Applicants, in good standing, whose income is equal to or less than 60% of Area Median Income (AMI) at initial occupancy and who choose to make application for LIHTC Units will be granted a preference for those non-ACC Assisted LIHTC units as they become available. This preference will remain in effect until all RRC Applicants making such application have been housed in LIHTC Units.

The Management Agent will reserve the right to pass over Non-RRC applicants for Non-ACC Assisted LIHTC Units to insure compliance with this requirement. Those Non-RRC applicants for Non-ACC Assisted LIHTC Units who are passed over to meet this requirement will retain their place on the LIHTC non-ACC waiting list and will be accommodated, with a non-ACC LIHTC unit, once this requirement is met. Notwithstanding anything in this Resident Selection Plan to the contrary, in the event that an RRC Applicant is granted such preference, that applicant must, in addition to all of the other requirements set forth in this plan, provide evidence that such Applicant has sufficient income to pay the rent charged for the LIHTC unit.

D. Waiting Lists Maintenance for All Units

The waiting list for ACC-Assisted Units shall be initially derived from RRC list developed by the CHA to be made available to and managed by the Management Agent. Upon exhaustion of this list, the waiting list for ACC-Assisted Units will be derived by the Management Agent from the CHA general public housing waiting list. Any site-based waiting list created by the owner (to be used after waiting lists created from the RRC pool and that derived from the CHA waiting list) is subject to HUD approval.

The Management Agent shall maintain the waiting list for non-ACC LIHTC Units by date and time of initial application. Order of the LIHTC waiting list for LIHTC Units will be determined on the basis of the chronological order of the dates of application. Order of preference for RRC Applicants applying for non-ACC LIHTC Units will be based on the commencement of the RRC Applicants' tenancy in the Former Rockwell Gardens Development. Preference for the non-ACC LIHTC units will be (1) first, to former or current Rockwell Gardens residents, in order of their commencement of tenancy at the Former Rockwell Gardens Development, and (2) to any other RRC applicants, in order of the date and time of their application.

The Management Agent shall maintain the waiting list for Market Rate Units, if any, by date and time of initial application. Order of the Market Rate waiting list for Market Rate Units will be determined on the basis of the chronological order of the dates of application.

Each waiting list will be subdivided based on unit sizes and types. Each applicant family determined to be eligible will be placed on the waiting list for the unit size and type (or sizes and types) which the family requests, subject to following standards and qualifications:

No. of Persons		
No. of Bedrooms	Minimum	Maximum
1	1	2
2	2	4
3	3	6
4	4	8

E. Application Requirements for All Units

Each applicant for admission to a dwelling unit in the Development, including each RRC Applicant applying for residence to the Development, must submit to the Agent a completed signed application, including all accompanying consent forms for release of information pertinent to eligibility determination and selection

criteria, on forms furnished by the Agent. Adequate procedures in compliance with the public housing and LIHTC requirements will be developed to obtain third-party verification and protect the confidentiality of information with respect to each applicant. Information relative to the acceptance or rejection of an applicant on eligibility or suitability grounds, or the grant or denial of any applicable preference, must be documented and placed in the applicant's file.

F. Income and Other Eligibility Qualifications

Applicants who apply for admission to any ACC Assisted Units at the Development must meet the income and eligibility rules for admission to public housing and as all public housing units are LIHTC units, they must also meet the criteria for admission to LIHTC units as well as the criteria set forth in this Plan. Applicant income for LIHTC units may not exceed 60% of the AMI at time of initial occupancy. Applicants who apply for admission to any Market Rate Units at the Development must meet the eligibility tests set forth in Section J hereof.

Reasonable accommodation will be made for persons with special needs.

G. Minimum Rents for ACC Assisted Units

A minimum rent of \$75.00 will be established. Minimum rents may be waived for families that demonstrate financial hardship. Financial hardship includes the following:

1. The family has lost eligibility for or is awaiting an eligibility for a Federal, State or local assistance program, including a family that contains a member who is an alien lawfully admitted for permanent residence;
2. The income of the family has decreased because of changed circumstances, more specifically:
 - a. involuntary loss of employment;
 - b. death of an authorized resident whose income is counted in the rent calculation;
 - c. loss of income due to personal illness and/or disability; or
 - d. family medical leave from work to care for a parent, spouse or child.

Minimum rents may be “abated”, if short-term, or “waived” for the duration of a qualifying long-term financial hardship. For the purpose of a finding of a “Qualifying Financial Hardship”, a Short-Term Financial Hardship will be defined as lasting no more than 90 days; while a Long-term Financial Hardship will be defined as lasting more than 90 days. The resident must provide the Management Agent with required proof of hardship every sixty (60) days.

At the option of the Management Agent, rent will be abated during a short-term hardship; with the family being required to pay back all minimum rent from the start of the hardship to the end of the hardship. The Management Agent may accept a reasonable re-payment plan for the back rent. In accordance with law, the rent will be waived for any period of qualifying long-term financial hardship.

The Management Agent may deny a claim of financial hardship if a family’s failure to comply with requirements to receive public benefits caused an interruption in such benefits pursuant to CHA’s Imputed Welfare Income Procedure, and/or a family refuses or fails to provide verifiable third party documentation within ten (10) days of the claimed “qualifying hardship”.

H. ACC Assisted Unit Applicants Not in Good Standing

No applicant will be considered for admission to occupancy of any unit in the Development who is a RRC Applicant of a Housing Authority owned unit not in good standing with the Housing Authority.

A RRC Applicant of a Housing Authority owned unit shall be considered not in good standing if there is pending a lease termination action against such RRC Applicant until the matter is resolved.

I. Admission for All Units

All applications for admission to West End will be taken and processed at the business office. Eligibility criteria for admission shall apply to all units except as otherwise noted.

With respect to applicants for ACC Assisted Units, the Management Agent will perform application screening if the applicant is a RRC Applicant seeking preference or a new applicant. With respect to RRC Applicants, the Agent will verify the applicant’s inclusion and rank on the RRC list. The Agent will perform applicant screening, including: income verification, bedroom size determination, third-party verified criminal background and credit checks, interviews and home visits. The Agent will make final admission decisions subject to grievance procedures referred to in section N.

With respect to applicants for LIHTC units, the completed application package will be maintained by the Management Agent who will perform application screening by verifying income, bedroom size determination, third-party verified criminal background and credit checks, interviews and home visits. The Agent will make final admission decisions.

With respect to applicants for Market Rate units, the completed application package will be maintained by the Management Agent who will perform application screening by verifying income, bedroom size determination, third-party verified criminal background and credit checks, interviews and home visits. The Agent will make final admission decisions.

The Agent will commence acceptance of final applications for admission to all units not earlier than 120 days prior to the anticipated first availability of units for occupancy.

J. RRC Applicants Engaged in Activities to Meet Property Specific Criteria

RRC Applicants who do not meet the property specific criteria for admission at the time of application may be conditionally admitted for residency if they are able to demonstrate that they are engaged in activities to meet the property specific criteria. Any such tenant that is conditionally permitted to remain in occupancy shall be required to sign a certification that they are engaged in activities to meet such requirement. A compliance plan regarding the conditions the tenant is and will continue to engage in to meet the criteria within 12 months of move-in shall be attached to and become part of the lease. The tenant is obligated to use best efforts to comply with the Compliance Plan throughout the first 12 months of conditional tenancy; however, an otherwise lease-compliant tenant will not be terminated during the first year of occupancy for failure to comply with the conditions of the Compliance Plan.

If an RRC Applicant household meets the Screening Criteria set forth in Section K(b), at the time it is admitted for initial occupancy, and subsequently fails to meet such Screening Criteria for the first time, then in order to remain in occupancy, such RRC Applicant must present evidence sufficient to Management to show that such RRC Applicant household is engaged in activities to meet such provisions to meet the Screening Criteria within one year, and must then meet the Screening Criteria within one year. Any such tenant that is conditionally permitted to remain in occupancy shall be required to sign a certification that they are engaged in activities to meet such requirement. A compliance plan regarding the conditions the tenant is and will continue to engage in to meet the criteria within 12 months from the time the family falls out of compliance shall be attached to and become part of the lease.

RRC Applicants whose application to reside in an ACC-Assisted unit is rejected because of a failure to satisfy Management's Screening Criteria or a finding or determination that the applicant has failed to engage in activities to meet the Screening Criteria may, pursuant to the RRC and the CHA Grievance Procedures, request an informal hearing with Management and, if applicable, a formal hearing before an independent hearing officer.

K. Screening Criteria for All Units

The governing principle of the Agent, in making any determination with respect to an applicant for admission to any unit shall be that an applicant shall not be rejected unless a preponderance of the information available with respect to such applicant demonstrates that such applicant would be likely to interfere with other tenants in such a manner as to diminish their enjoyment of the premises by adversely affecting their health, safety or welfare or their physical environment or the financial stability of the Development if such applicant were admitted.

Notwithstanding anything set forth in this Section K, if any applicant for an ACC-Assisted Unit is not eligible under 24 CFR 960, including but not limited to, 24 CFR 960.204, such applicant shall not be admitted, as required by law, as ineligibility is mandated as opposed to left up to the discretion of the Landlord.

Relevant information respecting habits or practices to be considered in making admission determinations is as follows:

- a) Applicants must be eighteen (18) years of age or older.
- b) Applicants (head of household or co-head of household) must be employed at a minimum of 30 hours per week. All other non-exempted members of the household must be engaged in one or a combination of activities designed to encourage, assist, train or facilitate economic self sufficiency, including, employment, enrollment and regular attendance in an economic self-sufficiency program, enrollment and regular attendance in a program of education including GED, verified active job search and/or employment counseling; basic skills training; verifiable secondary or post secondary education, or English proficiency or literacy classes to satisfy the 30 hours of employment per week criteria within one year of occupancy.

An exemption to the first paragraph of (b) above shall be granted for one adult family member who elects to stay home to care for young children under six years of age if there are at least two adults in the household and at least one adult is employed at a minimum of 30 hours per week.. An exemption shall also be granted for members of a household when such member(s) of the household is (a) aged 62 years or older, (b) a blind or

disabled individual as defined under 42 U.S.C. 416(i)(1) or 42 U.S.C.1382c and provides third party verification that he or she is unable to comply with the requirements of this paragraph because of his or her blindness or disability, (c) the primary caretaker of such a blind or disabled individual and provides third party verification that he or she is unable to comply with the requirements of this section because of his or her role as such caretaker, or (d) is a retiree with a pension plan.

RRC Applicants or co-heads of household may satisfy the “working toward” provision in the first paragraph of (b) above if they can demonstrate that applicants are spending an average of 30 hours per week engaged in one or a combination of the following activities: employment and enrollment and regular attendance in an economic self-sufficiency program, enrollment and regular attendance in a regular program of education including GED, verified active job search and/or employment counseling; basic skills training; verifiable secondary or post secondary education, or English proficiency or literacy classes. Evidence of satisfaction of this requirement may include, among other things, written verification of employment from an employer, written verification of enrollment or participation in a program identified above by an administrator or instructor of such program.

All other members of the household 18 and over must meet the 30 hours of activities described above within one year of occupancy. Should a working head or co-head of household lose their employment during their tenancy, participation in community and volunteer work is allowed so long as the head or co-head of household is also actively seeking employment.

Where an RRC Applicant is admitted for occupancy and the RRC Applicant head or co-head of household is “working toward” the 30 hour a week minimum employment criterion but at the end of one year of occupancy, the RRC Applicant head or co-head of household is not yet employed a minimum of 30 hours a week, such RRC Applicant household may continue to reside at the development if all members of the household 18 and over other than the RRC Applicant head or co-head continue to meet the 30 hours of weekly activity described in the first paragraph of (b) above and the Tenant head or co-head of household can prove to the satisfaction of management that:

- The head or co-head of household is enrolled full-time and is regularly attending a secondary or post-secondary educational program and shows progress in completion of the program. (Progress may be shown by passing grades, completion of additional credits in the program, etc.) Additionally, the educational program must be one that, in the determination of management, will lead to fulfillment of the 30 hour employment criterion at its completion, or;

- The head or co-head of household is employed for some period of time less than 30 hours a week but is also engaged in one or a combination of the following activities: enrollment and regular attendance in an economic self-sufficiency program, part-time enrollment and regular attendance in a secondary or post-secondary educational program, participation in a verified active job search or job counseling, enrollment and regular attendance in a basic skills training program, or engagement in combination of activities that, together with the employment, equal not less than 30 hours a week, or;
 - The head or co-head of household is neither enrolled full-time in a secondary or post-secondary educational program nor is employed but is engaged for a minimum of 30 hours a week in a Service Plan for Self-Sufficiency, which consists of one or a combination of the following activities: enrollment and regular attendance in an economic self-sufficiency program, part-time enrollment and regular attendance in a secondary or post-secondary educational program, participation in a verified active job search or job counseling, or enrollment and regular attendance in a basic skills training program. It is the purpose of the head or co-head of household's participation in this plan to develop employment skills and history that will enable the head or co-head of household to move toward economic self-sufficiency. The head or co-head of household will develop the Service Plan for Self-Sufficiency in cooperation with the local Service Provider and failure to follow the requirements of the Service Plan for Self-Sufficiency will constitute grounds for transfer from the development.
- c) Previous tenancies over the most recent 3 year period will be evaluated. Landlord references regarding payment of rent, lease violations and destructive behavior will be used to determine eligibility. An applicant's past performance in meeting financial obligations, especially rent will be considered in determining if there is an unreasonable risk that such applicant will not fulfill his/her rent obligations. Factors to be considered are as follows:
- (i) Consistent record of rent payment including no rent due to any public housing program;
 - (ii) No landlord judgments within the past 2 years. An applicant will be excepted from this criterion if the applicant produces verification acceptable to Management that such judgment was the result of a landlord's or Section 8 program administrator's failure to comply or judgment was due to no fault of the applicant (e.g., a no fault 30-day notice to vacate). RRC Applicants may satisfy the "engaged in activities to meet"

provision if they can demonstrate one year without landlord judgment. The first year of tenancy in the new development will be evaluated to satisfy the second year of the requirement;

- (iii) No reported delinquent consumer balances including that to any public housing program exceeding \$1,000 (excluding medical bills and student loans) within three months of date of conduct of the financial screening or written off within one year of date of the screening; RRC Applicant who has an otherwise good history of rent and utility payments but also a delinquency as described above, will be conditionally accepted and permitted to occupy a rental unit (provided all other requirements for occupancy are met) subject to the requirement that such applicant demonstrate that the Applicant is current in a repayment plan with the creditors;
 - (iv) No history or pattern of substantial past due consumer debts (excluding medical bills and student loans) within the last 18 months with balances older than six months;
 - (v) A credit history will be used to conduct an overall review of an applicant's credit and current ability to pay rent. Such a review includes consideration of payment history, landlord judgments, consumer debt and prior debts owed to public housing programs. RRC applicants may satisfy the "working towards" provision if they can demonstrate one year at a current job and a favorable landlord history.; and
 - (vi) The applicant must demonstrate the ability to secure and "turn on" all applicable utility services. In the case of RRC Applicants who have entered relocation rights contracts with CHA, if the securing and "turn on" of utilities is the only bar to admission, the Management Agent will make every effort to assist the applicant in securing these services.
- d) Criminal record check as allowable by law with respect to all applicants for occupancy in the Development, showing no record of past criminal activity as follows including but not limited to 960.204. Owner is prohibited from admitting any applicant to public housing supported units pursuant to prohibitions contained in HUD24 CFR 960.204 and does not permit consideration of mitigating circumstances except as set forth in Section L of this RSP or, with regard to matters set forth in HUD 24 CFR 960.204, as specified in the regulation:
- (i) No record of conviction for manufacturing drugs within the last seven years;

- (ii) No record of conviction for distributing drugs within the last seven years;
- (iii) No record of felony conviction for drug possession within last five years;
- (iv) No record of a felony conviction for the last five years for a crime against a person;
- (v) No record of a felony conviction for the last five years for a crime against property or for concealed weapons possession;
- (vi) No record of conviction for murder, attempted murder, rape, attempted rape, arson, child abuse or neglect; and
- (vii) All adult household members who have been arrested and have cases pending before the courts for the above enumerated crimes will have their applications deferred until final disposition of the case.

RRC Applicants may satisfy the “engaged in activities to meet” provision with regard to drug related criminal convictions if they can demonstrate verified completion of a certified drug treatment program and a certification that the applicant is complying with all applicable aftercare provisions, and/or verification from a probation or parole officer that an applicant has met or is meeting the terms of probation or parole with respect to refraining from illegal use of a controlled substance.

RRC Applicants may satisfy the “engaged in activities to meet” provision with regard to non-drug related criminal convictions (excluding murder, attempted murder, rape, attempted rape, arson, child molestation) if they can demonstrate no subsequent criminal history, verification from a parole or probation officer that the applicant has satisfied the terms of his/her parole or probation and verification of restitution for criminal activity (where applicable).

If denied admission based upon information provided in the criminal background record, applicant is entitled to due notice of reason for denial as well as a copy of said criminal background record.

- e) Declaration from head of household that all family members under 18 years of age have not been convicted of a crime as an adult. If this declaration cannot be made as to any member, the declaration will provide consent to the release of police information to the Agent for the purpose of verifying whether any such conviction for that family member exists. If

such consent shall not be sufficient to obtain release of such information to the Agent, the parent or guardian of such member shall be required to obtain and submit such information to the Agent if such action is reasonably possible.

- f) Satisfactory home visit to RRC Applicant or applicant's home by representative of the Agent. Home will be inspected after notice of at least 48 hours for cleanliness and evidence of acceptable living standard and personal conduct using a standard form for all visits. If the home visit is not possible because an applicant lives outside the recognized metropolitan area, personal references will be checked in lieu of the home visit. Home visits will be conducted annually in conjunction with unit inspections to insure continued compliance.

RRC Applicants who fail the home visit may be granted a second home visit to occur within 30 days of the initial visit. RRC Applicants who pass the second visit may be granted conditional admission. The conditional admission will include quarterly home visits during the first year of occupancy to insure compliance.

- g) Applicants must provide documentation that children 7-16 years of age are enrolled in and regularly attend school and that day care or supervision will be provided for children under 13 years of age. If children under 17 years of age voluntarily drop out of school, they must be engaged in activities at a minimum of 30 hours per week.

K. Mitigating Circumstances

Except to the extent that mitigating circumstances are prohibited or restricted by HUD 24 CFR 960.204, in all instances where unfavorable information would cause an applicant to fail to meet the screening criteria set forth above, best efforts will be made to obtain mitigating information from all available sources. Sources of information may include, but are not limited to, the RRC Applicant or applicant (by means of interview), landlord, employers, family social workers, parole officers, court records, drug treatment centers, clinics, physicians or police departments where warranted by particular circumstances and as allowable by law.

- a) Consideration will be given to the time, nature, and extent of the applicant's conduct (including any reasonable explanation thereof) and to factors which might indicate a reasonable probability of favorable future conduct or financial prospects.

Other mitigating factors to be considered include the following:

Negative credit information can be mitigated through third party verification, including but not limited to each item for which:

- (i) there has been a payment plan for non-rental debts and a timely payment history on such plan for the period during which such plan has been in effect (but not less than sixty days); or
 - (ii) the applicant has disputed such debt and can provide verification of such dispute.
- b) Record of unsuitable rental history or behavior can be mitigated if RRC Applicant or applicant can show evidence of rehabilitation or participation in rehabilitation. If the evidence relates to a change in medical condition, the Agent shall have the right to request further information or refer such information to persons qualified to evaluate such evidence;
 - c) Evidence of completion of rehabilitation or verification of current rehabilitation to mitigate history of one or more family members with drug or alcohol abuse;
 - d) Participation in the HOPE VI CSS Program with specific emphasis on lease compliance, property rules and regulations and other policies regarding property management;
 - e) Evidence by RRC Applicant or applicant and family members of participation in or willingness to participate in social service or other appropriate counseling service programs; and
 - f) Evidence by RRC Applicant or applicant and family members of willingness to attempt to increase family income, taking into account the availability of training or employment programs in their locality.

L. Selection for Units

The Agent will select for residency for an ACC Assisted Unit each RRC Applicant or applicant family approved by the Agent, subject to unit availability in accordance with the RRC Applicant or new applicant waiting list order and to final verification of income and other eligibility requirements described above. RRC applicants who are otherwise approved for admission but are not admitted at initial occupancy at the site due to position on the waiting list shall retain preference status on the waiting list for turnover units.

The Agent will select for residency for a LIHTC Unit each applicant family approved by the Agent, subject to unit availability in accordance with the waiting

list order and to final verification of income and other eligibility requirements described above.

The Agent will select for residency for a Market Rate Unit each applicant family approved by the Agent, subject to unit availability in accordance with the waiting list order and to final verification of income and other eligibility requirements described above.

M. Rejection for Residency

An applicant shall be rejected for residency to a unit if: (i) the applicant fails to meet the income or other eligibility requirements described in section F, or (ii) the applicant was not approved for admission by the Agent, as the case may be, after consideration of mitigating circumstances.

The Agent will promptly notify a rejected applicant in writing of its rejection, stating the reason thereof and advising the applicant of its right to request a meeting with the Agent within fourteen (14) days. Within five (5) days of a rejected applicant's request for a meeting, the Management Agent shall convene a meeting with the applicant to explain the reason for rejection. If the applicant appeals such rejection, the Agent will give the applicant a final decision, in writing, within five (5) days following the applicant's meeting with the Agent. If the Agent determines that the applicant is not an acceptable resident for the development, the Agent will temporarily remove the application, with justification for denial, from its active file.

An RRC Applicant that is not satisfied with Management's decision may appeal their decision and request a de novo hearing before an independent hearing officer, pursuant to the RRC. If the independent hearing officer finds in favor of the applicant and against Management's decision to reject the applicant, the applicant will be placed back onto the list for a unit.